

## **Royal Bank of Scotland** case study

### Overview

Royal Bank of Scotland implemented a Sharepoint Services solution to improve collaboration, increase consistency and information across project teams in their acquisition business. Before implementing the solution, data relating to risks and issues on acquisition projects was held on a database desktop in which there was a level of data replication. The system was poorly used and the data was found to be out of date, and not updated.

Dunstan Thomas implemented a Sharepoint Services solution which is hosted at Dunstan Thomas. The system provides an online data tracking capability and has increased collaboration. Data is now up to date giving much better visibility in real time on the risks and issues associated with the business. Furthermore customized web parts were developed to deliver the data in graphic forms. This has improved the accessibility of the system and general improvement of the user experience.